

SUMMER 2024

Volume 17 • Issue 2

VOLUNTEER APPRECIATION ISSUE

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VOLUNTEER CONNECTION

A publication of Presbyterian Volunteer Services

MUCH OBLIGED, PHS Volunteers!



It's time to tip our hats and give a mighty big thanks to all our fine volunteers who've been wranglin' up goodwill and lendin' a hand.



Like a trusty horse on the open range, our volunteers have been ridin' alongside us, pitchin' in and makin' things happen. Your dedication has not gone unnoticed. Whether it's fixin' pillows for patients or holdin' young'uns, y'all are the unsung heroes of the town.

So, this issue of the Volunteer Services newsletter celebrates you! May your hearts be as big as the New Mexico sky and your kindness spread like wildfire. Without you, Presbyterian Healthcare Services (PHS) wouldn't shine nearly so bright.

We hope those of you who attended the Volunteer Appreciation event in May had a great time! Thank you again for all you do for PHS patients, providers, visitors and staff.



VOLUNTEER APPRECIATION

A heartfelt YEE HAW & THANK YOU

to the following community businesses, PHS departments and individuals for their generous donations to our volunteers!

ABQ Tours
Albuquerque Little Theater
Amore Neapolitan Pizzeria
Anderson Abruzzo International Balloon Museum Foundation
Auntie M's Macarons
Body in Balance
Therapeutic Massage
Buen Provecho
California Pizza Kitchen
Canine Country Club
Chile Traditions
Christie Mae's Restaurant
Corrales Teas and Chocolates
Crumbl Cookies
Dairy Queen – Mountain Run Shopping Center
Duran's Pharmacy
Figments Tea Shoppe & Gallery
Frost Gelato
Georgia O'Keefe Museum
Great Harvest Bread Co.
Hotel Andaluz
Isotopes
Kosmos Restaurant
Main Event
Meals on Wheels
New Mexico Rail Runner Express
New Mexico United
NM Tea Co.
Owens & Minor
The Burrow Café
The Range Café
US Foods
Weems Art Gallery
ZAHR Archery

Presbyterian Healthcare Foundation

Rick Scott

Presbyterian Home Healthcare & Hospice

Presbyterian Hospital

Administration
Cardiac Critical Care
Child Life
Gift Shop
Human Resources
Infusion Center
Nursing Supervisors
Pharmacy
Transplant Department

Presbyterian Kaseman Hospital

Behavioral Health
Emergency Department
Finance
Human Resources
Kate McEvoy
Radiology
Rehab Team

Presbyterian Medical Group on Harper

Employee Health

Presbyterian

Rust Medical Center

Food Services
Gift Shop
Radiology

Presbyterian Santa Fe Medical Center

Administration
Family Birthing Center – Octavia D'Janquaye
Gift Shop
Infusion Services
Progressive Care Unit
Pharmacy
Rehab Team
Surgery - Pamela Antonace

Presbyterian Volunteer Services

Mandy Guest

Special thanks to Jerry Valade and Gary Nelson for sharing their musical talents!

Go after **LIFE**
as if it's something to be
ROPED in a hurry
before it **GETS AWAY**

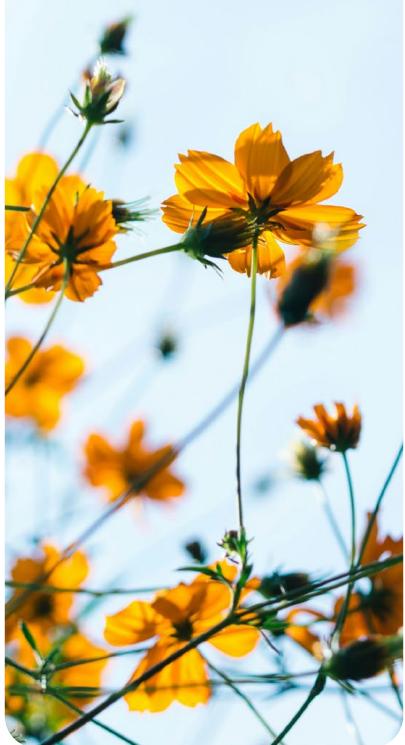




Mandy Guest
PHS Director
of Volunteer
Services

As the summer sun shines brightly,

we are reminded
of the warmth and
dedication our
volunteers bring to
our community.



This season is not only a time for sunshine and relaxation but also an opportunity to celebrate and appreciate the incredible efforts of those who give their time and energy to make a difference.

The Power of Volunteerism

Volunteers are the foundation of our organization. Whether you are offering companionship to our patients, helping guests find their way, delivering food trays or serving customers in our gift shops, you make a significant impact every day. This summer, we want to shine a light on the profound impact our volunteers have and express our deepest gratitude for your unwavering commitment.

Summer Opportunities

The summer months offer a unique set of opportunities for volunteering. With schools on break and longer days, there are plenty of ways to get involved.

- **Pancakes on the Plaza -**
July 4, 2024, Presbyterian Santa Fe Medical Center
Contact Christine D'Antico,
Manager of Volunteer and Gift Shop Services, at:
(505) 772-1052 or cdantico@phs.org
- We are always on the lookout for more volunteers at the information desks and in our gift shops.

Weekly Bulletins

Are you checking out the Weekly Connection volunteer bulletin from your volunteer manager? As the primary source for announcements, upcoming dates and celebrations, it is the best way to stay informed. Watch for opportunities to take part in national celebration days, submit a story about your volunteer experience or compliment another volunteer or employee.

A Special Thank You

To all our volunteers, whether you have been with us for years or just started this year, we want to say thank you. Your generosity and hard work do not go unnoticed. You are the heart of our community, and we are incredibly grateful for everything you do. Thank you for being part of our mission. Here's to a summer filled with sunshine, service and the spirit of giving!

By celebrating our volunteers and encouraging new members to join, we can ensure that the spirit of service continues throughout the summer and beyond.



A New Role for Christine D'Antico

We are thrilled to announce that Christine D'Antico has accepted the Manager of Gift Shop and Volunteer Services position at Presbyterian Santa Fe Medical Center. She has been serving in this role on an interim basis since March and has truly had a positive impact on all the volunteers and staff. Her dedication, expertise and exceptional leadership skills have not only earned her this opportunity but have also inspired admiration and respect from all who work with her.

Here are a few quotes from the volunteers and staff at Santa Fe Medical Center, wishing Christine continued growth and fulfillment in this new endeavor!

"Christine has a five-year history with us and has done a great job. She always has a positive attitude and works hard to deliver an exceptional experience for our volunteers. I am really happy she's part of our team."

—Rick Scott, President,
Presbyterian Healthcare Foundation

"Christine! Excited to see you flourish in this role, and here to support you in any way I can!"

—Sydney Stegall, Director of Operations,
Santa Fe Medical Center



"No one I know is more worthy of leading the SFMC Volunteers going forward. Christine approaches every moment with calmness and grace in an environment that is both chaotic as well as challenging. Her presence is always bright and positive. Looking forward to sharing the future with her."

—John Grieco, Volunteer

"Christine! We are thankful for your leadership and look forward to continuing to serve our patients, visitors, and staff with you!"

—John Adams, Hospital Chief Executive,
Santa Fe Medical Center



Congratulations, Seniors!

Once again, we would like to send our heartfelt congratulations to all the recent graduates in our community! We wish you the best in whatever the future brings!



Daffodil Days

For the Presbyterian
Robert Wertheim Hospice House

PRESENTED BY



THANKS TO YOU

This year's event netted more than

\$233,000

Celebrating Lives

The success of our recent event isn't just about the numbers—it's about the meaningful impact it has on the lives of our residents. Take, for instance, a recent birthday celebration at the Hospice House. It wasn't just any party—it was a celebration of life and love.

The guest of honor, a former nurse, was overwhelmed with joy by the outpouring of care and attention from our staff.

This patient didn't have any family and rarely had any visitors, so this party was very appreciated.

We're incredibly grateful for the support of donors like you!



SPONSORED BY



A PRESBYTERIAN Healthcare Foundation

Did You Know?

Presbyterian Volunteer Services is the **second-most-generous** donor to Presbyterian Healthcare Foundation.

Net proceeds from every purchase you make in a Presbyterian gift shop go back to Presbyterian Healthcare Foundation to support fundraising initiatives for Presbyterian Healthcare System.

Every purchase you make in a Presbyterian Gift Shop is **tax free**.

In 2023



Gift shop proceeds totaled **\$1.2 million**.

Since its inception in 1952,

Presbyterian Volunteer Services has **donated nearly \$10 million** to Presbyterian Healthcare Foundation. Recent gifts include:

- Campaign for Presbyterian Rust Medical Center, naming of Volunteer Services Healing Garden
- COVID-19 Response Fund
- Volunteer Services endowments
- Priority neurosurgery equipment at Presbyterian Hospital
- Presbyterian Hospital Cath Lab technology upgrades
- Presbyterian Hospital Stroke Center
- Presbyterian Kaseman Hospital Children's Behavioral Health
- Presbyterian Robert Wertheim Hospice House
- Presbyterian Breast Care at Rust Medical Center

Under the direction of the former Volunteer Services Board of Directors, gifted funds included:

\$266,000 in endowment income

directed to Presbyterian organizational priorities

- LPN pilot project
- Presbyterian Santa Fe Medical Center Pain Management Program

\$286,000 new cash contributions

for endowments and scholarships

In 2023, Presbyterian's 663 volunteers:



Contributed approximately 63,000 hours equal to 30 full-time employees – saving the organization approximately **\$2 million**.



Contributed \$25,000 in scholarships to volunteers.



Donated more than 3,500 handmade items.



VOLUNTEER NEWS

Coming Soon: Volunteer Services Scholarship Awards

The PHS Volunteer Services Scholarship Committee will be meeting in late June to determine which applicants will be awarded scholarship funds. Recipients will be announced in an upcoming PHS Volunteer Weekly Bulletin.



New Database Update

PHS Volunteer Services is reviewing a new and more robust database that will provide our staff with better access and ease of reporting. It will also provide volunteers with better communication (e.g., reminders, training updates, notifications) and offer a better onboarding experience.

We hope to make an official announcement by the time we publish the third quarter newsletter.

Stay tuned!



Honoring Past Volunteers

As the warm summer nights provide us with beautiful New Mexico sunsets, we would like to take a few moments to remember all those PHS volunteers who have recently passed. Each and every one made an impact on PHS patients, providers and staff and we are grateful to have known them. They will be missed.



Please Log Your Hours

Volunteer hours demonstrate that our program is vibrant and active, so it's very important that you always log your hours. The hourly value is a calculation PHS uses in their reports to the PHS Board as well other organizations, and the hours you record are used to justify changes in staffing, budgeting requests, and other financial decisions.

Volunteer Services also uses this information to determine milestone recognition for both the quarterly newsletter and our annual volunteer appreciation event.

If you are having any difficulty with the Galaxy system, feel free to send an email or call your Volunteer Manager, who can manually enter the hours for you as needed.

**Thank
you**



HOURS AWARDS

50 Hours

Esme Batista
Sydney Cornell
Peggy Cox
Trinity Domonkos
Mary Eshom
Quinn Fleming
Paula Gallegos
Rita Giannini
Michelle Hooper
Paula Johnson
Abdul Ali Khan
Alyssa LeNguyen
Annabel Leon-Lubowicz
Jacques Loui
Louise Malaluan
Akansha Nanda
Bernadine Padilla
Isabella Park
Cami Riley
Cindy Ruiz
Niranjan Shivashankar
James Steele

Rose Stevenson
Garrick Tam
Lilly Tang
Jacinta Trujillo
Josephine Trujillo
Zaka Ullah
Sabrina Webb
Teagan Yan

150 Hours

Miriam Beltran-Moreno
Angie Bernier
Vera Briggs
Fr. Josh Duplissey
Bethany Forrester
Elizabeth Gomez
Ruthie Gutierrez
Carrie Heidmous
Walter Heidmous
Janelle Johnson
Esme LaPointe
Richie Loewen
Zanne Nelson
Laurence Nguyen

Jordan Nichols
Linda Pasternacki
Maria Picetti
Roberta Pierce
Joel Puchalski
Oliva Rodarte
Jeff Schmidt
Barbara Schwartz
Jacquelyn Sibley
Cheryl Silverman
Gary Steffen
Sally Van Arsdale
Kathleen Vineyard
Jaiquan Kai Wang

300 Hours

Pat Barber
Kathleen Bartlett
Patricia Berssenbrugge
Syed Bilgrami
Norma Borrego
Joanne Cenicola
Ruth Davey
Gita Jackson

Ralph Nava
Joseph Vojtech
Brandon Wohlgemuth

500 Hours

Carina Arterburn
Revathi A-Davidson
Lois Coash
Susan Gibson
Donna Gregory
Gerry Jewell
Howard Koehn
Kipp Koehn
Theresa McKinney
Irum Nadeem
Gary Niedermeier
David Robertson
Marina Seheon
Terri Torres
Derek Warkentin
Steven Wengerd

1,000 Hours

Marla Dwire
David Howard
Virgil Marchand
Anne McCarty
Susan McCausland
Cynthia Merriman
Terry Pazo
Herminia Strickland

2,000 Hours

Sarah Burns-Beagle
Karen Hutchinson
Martha Nakamura

3,000 Hours

Janet Belding
Loretta Tavelli

5,000 Hours

Nancy Conty
Jean Welch

6,000 Hours

Ann Leigh

If you feel there is a discrepancy in your hours or you are due for an hour milestone, please speak with your Volunteer Manager or the Volunteer Services office. Thank you!

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TALK TO US

We welcome your feedback!

Please send comments and questions to Presbyterian's Volunteer Services Department.



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aguest@phs.org



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