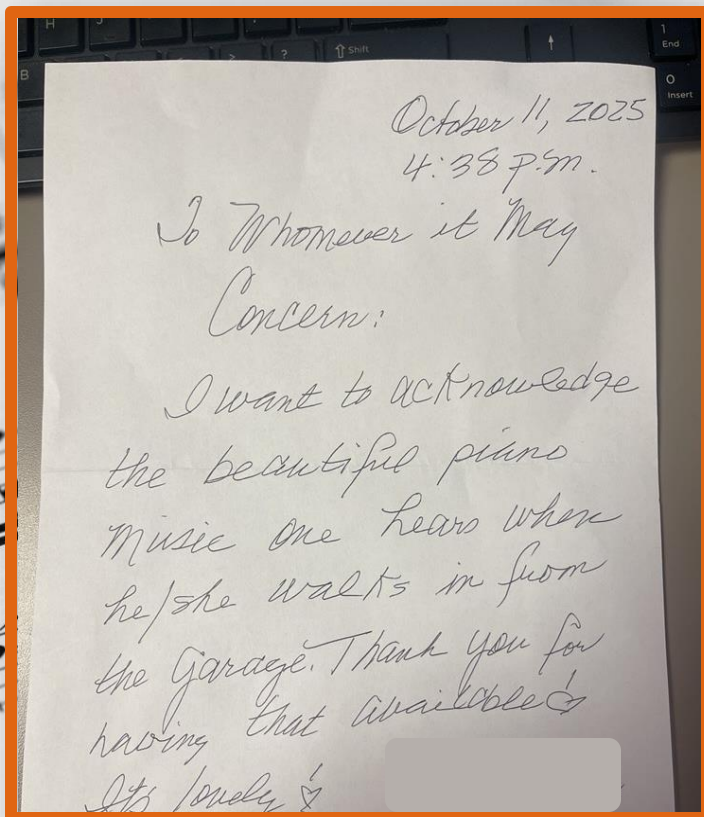


Weekly CONNECTION

October 17, 2025

 **PRESBYTERIAN**
Volunteer Services

SPOTLIGHT



Presbyterian Hospital's piano volunteer, Jaques, received a letter! It's pictured here and says,

"I want to acknowledge the beautiful piano music one hears where he/she walks in from the garage. Thank you for having that available! Its lovely!"

Thank you to all of our incredible **Care Crew** volunteers: our game facilitators, musicians, volunteer photographers, and volunteer reporters. Your time, talent, and energy create a welcoming and uplifting environment that enhances the experience of our patients, visitors, and staff.

Through your entertainment, engagement, and meaningful interactions, you bring light, connection, and joy to those around you. We are so grateful for the positivity and heart you share each day. 🧡

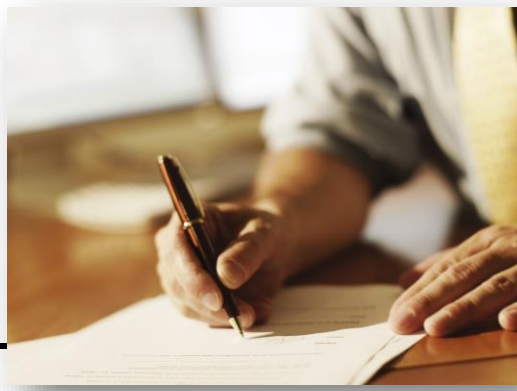
Volunteers have asked for them, and we are here to tell you that discounts are available at over **140** businesses in the Albuquerque Area!



According to our recent survey asking what incentives you'd enjoy for volunteering, one of the most popular requests was local discounts and coupons. Show your badge and see what kind of discounts you can get at places like:

- **Alchemy Auto Detail**
- **Champion Xpress Carwash**
- **Dell**
- **Skechers Direct**
- **66 Diner**
- **Amore Neapolitan Pizzeria & Vino**
- **Anytime Fitness - Los Lunas**
- **Blissful Spirits Yoga**
- **Defined Fitness**
- **Jiffy Lube**
- **M'Tucci's Moderno Italian Restaurant**
- **Meow Wolf**
- **Wing Stop**
- **Microsoft Office**

Ask your volunteer manager to check the list for your favorite business before your next visit!



PHS Volunteer Services Annual Test

Thank you for your dedication to Presbyterian Healthcare Services. We appreciate all that you do for PHS patients, providers, members, and staff.

As you may recall, we implemented a new distribution for the annual test - volunteers received reminders on the anniversary month of their last compliance test. This means several of you have already received the email with the link to complete the test online (via Qualtrics.com). Thank you to those of you who have completed this annual compliance requirement. We will continue to send out these monthly reminders until the new volunteer database is up and running.

COMING SOON: The new volunteer database platform, VSys, will allow you to complete the annual test on your dashboard page! YAY!

We value your contributions throughout the year to support our patients, their families, and our staff and we are grateful for your continued support. If you have any questions at all, please reach out to any of us. We are happy to answer your questions or provide the support needed to complete this test.

What's your new volunteer role name?

□ As we transition to our new volunteer database, **VSys**, we're excited to share some important updates about how volunteer roles will be listed moving forward.

Previously, we had around **120 different role titles**, which made it difficult for managers to ensure volunteers were assigned the right certificates, trainings, and resources. With VSys, we've taken the opportunity to **simplify and consolidate** our roles – making it easier for everyone to stay organized and supported. Below are the **new role names** you'll see in the system, along with what they were previously called:

- **Advanced Care Volunteers** *Previously: Advance Care Planning Facilitators*
- **Ambassadors** *Previously: Ambassadors, Greeters, Wayfinders, Information Desk Volunteers*
- **Care Crew** *Previously: Game Facilitators, Musicians, Volunteer Photographers, Volunteer Reporters*
- **Community Health Volunteers** *Previously: Community Health, Food Farmacy, Teaching Kitchen Volunteers*
- **Department Support Volunteers** *Previously: Adult Progressive Care, Book Cart, Cardio Pulmonary Rehab, Child Life, Clinical Education, Emergency Room, Eye Clinic, Family Birthing Center, Family Practice, Infusion, Inpatient, Behavioral Health, Mother Baby Care, Neuro Progressive Care, OB/GYN, Outpatient Rehab, PACE Academy, Patient Transport, PCU/ICU, Pres Now, Pre-Surgery, Radiology, Surgical Services, Medical Surgery, Precious Beginnings, Pharmacy, and all other department-specific support roles*

What's your new volunteer role name?



- **Dietary Support Volunteers** *Previously: Café, Food Services, Food Tray, Café Aid Volunteers*
- **Gift Shop Volunteers** *Previously: Gift Shop Volunteers (no change)*
- **Handmade Heroes** *Previously: Knitters, Crocheters, Sewers, and Card Makers*
- **NICU Support Volunteers** *Previously: NICU Support Volunteers (no change)*
- **Pet Therapy Volunteers** *Previously: Pet Therapy Volunteers (no change)*
- **Spiritual Care Volunteers** *Previously: Communion Volunteers, Eucharistic Ministers, Jehovah's Witness Support, Extraordinary Ministers*
- **Staff Support Volunteers** *Previously: Appointment Setting, Area Cleaning, Binder Creation, Central Supply, Clerical Work, Inventory, and Mail Sorting Volunteers*

These updates will make our volunteer program easier to navigate, while still honoring the unique contributions each of you make every day. Thank you for your patience, understanding, and continued commitment as we make this transition. You are truly the heart of what we do, and this new system will help us support you even better!



Gather and Grow: Cultivating Well-being

Lots of giveaways and fun activities.

- Fitness Demos
- Mindfulness Garden
- Pet Therapy
- Financial Wisdom Money Tree
- Photo Booth
- Healthy Snacks
- Games
- ...and more

**Stop by and grow
your well-being with us!**

DATE:
October 17, 2025

TIME:
5 p.m. – 9 p.m.

LOCATION:
Presbyterian Hospital,
Courtyard and
Employee Gym

CALENDAR:

October 17th PH employee health fair 5pm-9pm

October 31st PKH trick or treat with Inez elementary

October 31st PH child life trunk or treat in F tower lobby

October 31st SFMC Trunk or Treat 4-6pm



Presbyterian & APS Title I Homeless Project

Items requested:

*Shampoo & Conditioner*Bar Soap*Body Wash*Deodorant*Lotion*Toothbrushes*Toothpaste*Dental Floss*Hairbrushes & Combs*Hair Ties*Make-up Kits*Shaving Kits*Chapstick*Perfume*Body Sprays

*Cologne*New Cotton Underwear
*New Socks*New T-Shirts

*Gatorade *Protein Bars *Nuts *Granola Bars *Jerky
*Tuna Kits *Crackers *Fruit Chews *Pretzels *Bottled Water

PLEASE NO GIFT CARDS

Items can be dropped off in your
volunteer manager's office.

DEADLINE IS DECEMBER 12th

If you have any questions, please
contact Annette Sotelo/Katie Hugg
Asotelo5@phs.org Khugg@phs.org

Dear Volunteers,

As we enter respiratory season, **all volunteers** are required to submit:

● Proof of Influenza vaccination or a completed declination form

● Proof COVID vaccination or completed declination form

👉 Patient-facing volunteers: If you provide proof of vaccination, you will receive a sticker to show you are cleared to serve in patient care areas without masking. If you submit a declination form, you will be required to wear a mask during respiratory season.

👉 Non-patient-facing volunteers: If you provide proof of vaccination, you will receive a sticker. If you submit a declination form, you will NOT BE required to wear a mask during respiratory season.

When you email your proof of vaccination to your volunteer manager, please be sure to include the following information:

- Full Name
- Date of Birth
- Last 4 digits of your Social Security Number
- Current Address (including ZIP code)
- Location where you received the vaccines
- Date of vaccination
- The Presbyterian facility where you currently volunteer



⚠️ **Deadline:** All information and documentation must be submitted no later than October 31st. Volunteers who do not have the sticker by this date will not be permitted to serve in patient-facing roles.

Thank you for acting quickly to meet this requirement and for helping us keep our patients, staff, and volunteers safe.

SFMC Flu shot clinics, Lower-Level Atrium Lunch hour

Friday 10/17 12-1pm

Monday 10/20 12-1

Wednesday 10/22 12-1pm

Friday 10/24 12-1pm

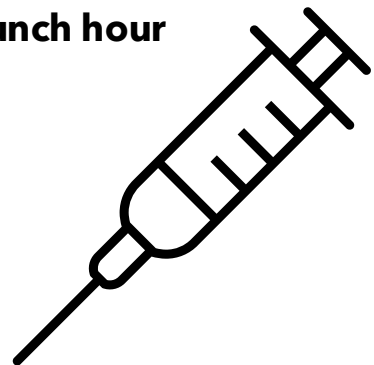
Wednesday 10/29 12-1pm

Scheduled Rounding

10/16 7am Emergency Department

10/23 7am PCU/FBC

10/27 7am OR



VOLUNTEERS WANTED:

Kaseman Hospital

- Emergency Department
- Behavioral Health
- Outpatient Rehab

Presbyterian Hospital

- Gift shop Friday and Saturday 12PM-4PM
- Mail Sorting support daily

Rust Medical Center

- Gift Shop
- Food Services
- Physician's Office Building
- Food Farmacy Fridays 9AM-1PM

Santa Fe Medical Center

- Family birthing center
- Rehab/Physical Therapy
- Surgery

St. Michael's

- Rehab
- Infusion Services