

Weekly CONNECTION

November 21, 2025



World Kindness Day

Today, I was with my husband waiting at the dealership while his car was being serviced. We decided to walk over to a nearby Starbucks and sit on the patio with our drinks. From where we were sitting, I could see a Long Horn Steakhouse across the way. That's when I noticed a man walking along Coors Bypass. He looked disheveled, possibly homeless, and like he hadn't had a recent shower. I watched as he gazed longingly toward the restaurant, then sat down on the curb near the parking lot and removed his shoes. He wasn't begging or asking for anything – just sitting quietly.

Something about him touched my heart. He truly looked like he was in need. I went back inside Starbucks and bought him a hot sandwich and a tall, cold ice water. When I brought them over, he wasn't very verbal, but he showed a small sign of appreciation. I noticed ulcers on his feet and realized he needed far more help than I could give him in that moment – but at least I could offer this small act of kindness. - Shared by "**K**"

Hello

This morning in the Rust Gift Shop, **Ann Demling** was so kind to help a lady in a wheelchair manage her purchase, payment, and belongings. The lady was so grateful as she asked Ann to reach into her backpack to help her and Ann did it with a smile, What a difference one person can make when someone is needing help!

Nancy DeVore
Rust Gift Shop



World Kindness Day Giveaway!

In honor of World Kindness Day on November 13th, we're spreading a little extra warmth. Share one act of kindness you've done recently; big or small, by emailing it to Ebene S. Garcia egarcia66@phs.org by **December 1st**.

Each act you share will count as one entry into our \$25 Range Café gift card drawing!

And an EXTRA ENTRY if you include a photo of yourself for the bulletin.

DONATIONS NEEDED

We are looking for small print, 100% cotton fabric and 3/8" ribbon.



LAW ENFORCEMENT AND MEDIA PROTOCOL



It's rare, but you may be approached by law enforcement or a government agent while volunteering. Stay calm and first ask for official identification to confirm who they represent. Determine what they're asking for – documents or to speak with someone – and what type of documents they want. Remember, **HIPAA still applies**, and you cannot share patient information without consent. Politely explain that you are a volunteer and cannot disclose organizational information, but you will contact security to assist them.

CALENDAR

11/21 Wellness and Craft Fair at Santa Fe Medical Center
11/22 Family Volunteer Day
11/27 Thanksgiving
12/12 Kaseman Craft Fair
12/12 and 13 Presbyterian Hospital Craft Fair



VOLUNTEERS ARE NOT EXPECTED TO SERVE ON THANKSGIVING 11/27/25



If you do decide to serve, please let your manager know so that you may receive time-and-a-half for your hours.

- PH info desk will be open 8:00-5:00pm
- PH gift shop will be closed
- SFMC info desk and gift shop will be closed
- Rust, Kaseman, and Harper gift shops will be closed 11/27 and 11/28
- Rust Info Desk will be open 11/27 and 11/28 10:00am-2:00pm

VOLUNTEERS WANTED:

Sewing

- Inventory and pillow stuffers any day any time

Kaseman Hospital

- Emergency Department
- Behavioral Health
- Outpatient Rehab

Presbyterian Hospital

- Gift shop Friday and Saturday 12PM-4PM
- Mail Sorting support daily

Santa Fe Medical Center

- Family birthing center
- Rehab/Physical Therapy
- **Surgery (urgent need!)**

St. Michael's

- Rehab



Annual Christmas Arts & Crafts Show

Friday December 12th, 2025

7:00 AM - 4:00 PM

Upper & Lower Level KPOB
of Kaseman Pres. Hospital

Homemade Crafts, Candy, Ornaments & more!

Door Prizes!

Pauline Kyzer (505) 362-1409

Greetings
ISLAND