

Weekly CONNECTION

September 26, 2025

 **PRESBYTERIAN**
Volunteer Services

SPOTLIGHT:

We received a fun update from gift shop employee, Marilyn, in Santa Fe! She shared that she recently took our bee on a road trip with her. From Albuquerque to Longview, Texas - 1,572 miles round trip, Albuquerque to Many, Louisiana - 1,798 miles r/t, Albuquerque to San Francisco - 2,172 miles r/t That's it for this adventure! A big thank-you to Marilyn for bringing the bee along on her travels and for sending in both the pictures and her message.



Dear PHS Volunteers,

We want to hear from you! Our upcoming **Volunteer Services Town Hall** is your chance to share what matters most, ask questions, voice concerns, and hear important updates about our volunteer program and Presbyterian Healthcare Services.

Why this Town Hall is extra exciting:

- **Meet Our CEO!** 🎉 Dr. Rishi Sikka, President and CEO of Presbyterian Healthcare Services, is eager to connect with our incredible volunteers. He'll be joining us **in person at the Cooper Center** – don't miss this rare opportunity to hear directly from our top executive!
- **Celebrate Your Milestones!** 🏆 Volunteers receiving hour milestone awards will be recognized live with a pin and certificate.
- **Program Updates, Special Guests & More!** ✨ See the full agenda below.

Your voice matters. 💬 We've designed this Town Hall to be a space for meaningful conversation—with leadership commentary, program highlights, and time set aside for your questions and concerns.

PHS Volunteer Services Town Hall
Wednesday, October 15 | 1:30 - 2:30 pm

In-Person at the Cooper Center

📍 9521 San Mateo Blvd NE, Albuquerque, NM 87113

Snacks will be provided! Everyone attending at Cooper will meet Rishi in person.

RSVP by Monday, October 8 [Click here to RSVP](https://www.signupgenius.com/go/10C084BAFA92BA7F4CE9-57938740-october#/)

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Have a question for Rishi or Volunteer Services?

Email phsvolunteer@phs.org with your questions or agenda suggestions in advance so we can make sure the right folks are ready with answers! ?

Let's Make It a Fun Competition!

Each site is in a friendly competition to see who can get the highest participation—so represent your team! 🏆

Town Hall Agenda: 🗣️

- Welcome and Introductions
- Special Guests:
 - o Dr. Rishi Sikka, President & CEO, Presbyterian Healthcare Services
 - o Rick Scott, President & Chief Development Officer, Presbyterian Healthcare Foundation
- Volunteer Milestone Recognition
- Announcements and Program Updates
- Open Forum: Concerns, Questions & Answers

How Your Feedback Has Shaped This Town Hall:

- ✅ You asked for the chance to submit questions and agenda topics ahead of time—**done!**
- ✂️ We've updated our event name—no more "Meet the Pres." Now it's simply **PHS Volunteer Services Town Hall**.
- 🗣️ Our Q&A is now a space for "**Concerns, Questions & Answers**" to ensure your voices are heard.
- 🎧 We've chosen a location with better sound quality, added TEAMS training, and expanded in-person access.

We're so excited to gather, celebrate, and connect with you. We hope to see you there!

September 15, 2025

To: All Presbyterian employees

*From: Lauren Madigan, executive vice president and chief operating officer,
Presbyterian Healthcare Services*

I'm thrilled to share that Dr. David Arredondo has accepted the position of chief medical officer for the Presbyterian Delivery System, effective today.

David joined Presbyterian as the executive medical director of Presbyterian Medical Group (PMG) in 2010, after 24 years as a surgeon in private practice.

We are fortunate that he chose to have a career with us, making incredible contributions across the organization. His leadership roles have included medical director for the surgical services line, president of PMG, medical director of Presbyterian Santa Fe Medical Center, chief medical officer of Presbyterian Rust Medical Center and chief medical officer for the Central Delivery System (CDS).

In all of these roles, David's commitment to elevating quality and his passion for mentoring physician leaders have improved patient outcomes and provider experience. He has personally helped to recruit dozens of specialists to New Mexico.

As CMO, David will lead our efforts to ensure consistent, high-quality, safe and equitable care across the delivery system. His responsibilities will include overseeing clinical integration and alignment, medical informatics and technology, and medical staff affairs.

David will also serve in a dyad with Holly Muller, chief nursing officer. Together, they will lead quality and safety initiatives across the Presbyterian Delivery System. As part of our streamlined leadership structure, we will not be hiring a chief medical officer for CDS.

His direct reports will include Dr. Andrea Demeter, medical director of infection control, Lori Walker, chief medical information officer, and Dr. Aswani Alavala, vice president of medical staff affairs.

After two attempts at retirement, David says he's still determined to help make healthcare better. He's excited to partner with Holly and our clinical leaders, and I'm excited to see them take safe, compassionate and equitable care to the next level.

When he's not at work, David enjoys woodworking and spending time with his children, Marissa and David. He's also a high-performance car enthusiast and the proud owner of a 1987 Buick Grand National.

Please join me in congratulating David on his new role, and in thanking him for his continued dedication to our patients, members and teams.

Attention Volunteers

We're ready to switch! Galaxy will be gone and the NEW Database, VSys (Vee-sis) is here!

We will get to train all of you in person on how to log in and show you what the new database can do. Right now, we have a group of volunteers piloting to make sure everything runs smoothly.

The second annual Personal Security Workshop is October 17th from 9 a.m. to 1 p.m. at the Cooper Center. Attendees are employees and volunteers. The agenda includes great speakers and hands-on demonstrations:

- o A renowned mixed-martial arts trainer will demonstrate defensive tactics for the clinical setting.
- o The Albuquerque Police Department will offer insights about crime in New Mexico and techniques for staying safe.
- o The Solutions Group will provide lunch for attendees.
- o There will be drawings for prizes.
- o Space is limited to 250 attendees.

Contact your volunteer manager to sign up by October 10th

HELP NEEDED:

Our Food Farmacy at Rust Medical Center's POB in Rio Rancho is up and running—and we're looking for volunteers to help it thrive! As a volunteer, you'll play an important role in making the experience smooth and welcoming for patients by:

-  Checking patients in
-  Distributing bags of food
-  Guiding patients to wellness services
-  Providing friendly, helpful customer service

It's a great way to support our community, meet new people, and make a difference—one patient at a time.

Shift: Fridays 9:00AM-1:00PM (*2 volunteer spots available!*)

Thanks for helping us grow health and wellness in Rio Rancho!

September 19, 2025

Reminder: mobile mammogram screening

Turned 40? Or is it time for your annual mammogram? Our mobile mammogram events make getting screened convenient for employees, spouses and community members. No referral is required, and all major insurances are accepted. You're eligible for a digital mammogram if:

- You're at least 40 years of age.
- Haven't had a mammogram in the past year.
- Don't have current breast problems or complaints.

Mobile mammogram screening

- Cooper Center parking lot: Friday, October 10 from 8 a.m. - 4 p.m.
- Santa Fe Medical Center: Saturday, October 11 from 8 a.m. - 4 p.m.
- Schedule your appointment with Assured Imaging by calling 888-204-9214, ext. 2

If this time or location doesn't work for you, try these other mammography providers:

Assured Imaging – 888-233-6121 (Clovis, Las Cruces, Los Lunas and various mobile sites)

•**RAA Imaging** – 505-332-6967 (Albuquerque and Rio Rancho) or schedule online, <https://www.raaonline.com/>

•**X-Ray Associates** – 505-998-5925 (Alamogordo, Albuquerque, Corrales, Farmington and Santa Fe)

HELP WANTED:

Kaseman Hospital

- Emergency Department
- Behavioral Health
- Advanced Care Planning

Presbyterian Hospital

- Info Desk: Looking for a volunteer on the weekends
- Patient Access/Registration: Urgently needs volunteers any day from 8am-12pm
- Gift Shop Tuesday, Friday, and/or Saturday afternoons

Rust Medical Center

- Gift Shop
- Food Services
- Physician's Office Building

Santa Fe Medical Center

- Family birthing center
- Rehab/Physical Therapy
- Surgery
- Radiology



For more details or to express interest, please email cdantico@phs.org